



Service Bulletin

File in Section: 00 - General Information

Bulletin No.: 13-00-89-004I

Date: May, 2014

INFORMATION

Subject: Car and Truck Fix it Right the First Time Issues

Models: 2015 and Prior GM Passenger Cars and Trucks

This bulletin has been revised to include updated information. Please discard Corporate Bulletin Number 13-00-89-004H.

In order to access this bulletin electronically, go to the SI Home Page and select the "Newest Bulletins" icon. The documents are arranged by sub-section and then by date (newest to oldest). Scroll down to "General Information" then click on the latest "Fix it Right the First Time" bulletin.

Field Product Reminder – Car Issues – Fix it Right the First Time

Model Year(s)	Vehicle Line(s) / Condition	Do This	Don't Do This	Reference Information/Bulletin
2013-2014	ATS, CTS — Information on Correct Hoist Lifting Procedure to Prevent Vehicle Damage	Use care when hoisting the ATS and CTS to avoid rocker molding damage	Avoid the use oversized hoist pads	PI1213
2013-2014	ATS — Rattle and/or Squeak Front Passenger Compartment, Instrument Panel or Seat Area	Inspect the finish panel on the front of the seat for being loose or the cause of the noise	Remove the dash or replace the glove box door	PI1225
2013-2014	ATS, CTS — Mobile Telephone Microphone Poor Performance when Using Bluetooth	Install foam patch ordered from CCA Parts	Replace microphone or other parts	PI1162B
2014	CTS Sedan — Engineering Information - Backup Key Does Not Stay Inside Remote Keyless Entry (RKE) Transmitter	Refer to this EI and speak to engineer before replacing parts	Replace key or key fob unless directed to by the EI bulletin or the engineer	PIE0296
2007-2012	Vue, Outlook, Aura, Torrent, G8, G6, Terrain, Acadia, Impala, Traverse, Camaro, Malibu, Equinox, Captiva, CTS, SRX, STS, Enclave, LaCrosse, Allure — Information on High Feature V6 Timing Chain Kits and Chain Guide Replacements, DTCs P0008, P0009, P0016, P0017, P0018 and/or P0019	Use Chain kit	Order separately from Parts	12-06-01-009E
2014	Camaro — MIL Lamp On, Engine Power is Reduced Message in DIC, DTC P16F3 Set	Calibrate vehicle	Replace the ECM	PI1222

Field Product Reminder – Car Issues – Fix it Right the First Time (cont'd)

Model Year(s)	Vehicle Line(s) / Condition	Do This	Don't Do This	Reference Information/Bulletin
2005-2014	XLR, Corvette — Information on Visual Brake Rotor Surface Cracking	Review service communication 05-05-23-007B with the customer	Replace the rotor for surface cracks	05-05-23-007B
2014	Corvette — Front Edge of Door Contacting Rear Edge of Fender While Opening Door	If you find door to fender contact, change the fender's center support bracket fasteners and adjust fender to gain clearance	Adjust the door without checking fender alignment to the door	PI1220
2013-2014	Lacrosse, ATS, SRX, XTS, CTS, ELR, Corvette, SS, Silverado 1500, Sierra 1500 — Power Driver Seat Inoperative, Power Outside Mirror Inoperative	Reflash the memory seat module when required	Replace the memory seat module	PI1103B

Field Product Reminder – Truck Issues – Fix it Right the First Time

Model Year(s)	Vehicle Line(s) / Condition	Do This	Don't Do This	Reference Information/Bulletin
2014	Sierra, Silverado — Rattle Noise at Front Floor Center Console	Add felt flocking tape	Replace console components	PI1210
2014	Sierra, Silverado — Excessive Wind Noise from Front Side Door Glass Area	Refer to these hints and aids in wind noise diagnosis	Replace seals or weather-strips without verifying the conditions in the bulletin first	PI1221
2007-2014	Sierra, Silverado — Information on Available BCM Calibrations to Restore Bulb Outage Detection on Vehicles Produced by a Second Stage Manufacturer (Upfitter), Turn Signals Flash Fast after Factory Box Removed	Reconfigure the BCM to the appropriate calibration is applicable	Try to alter the lighting system or harness	07-08-42-006I
2013-2014	Traverse, Enclave, Acadia — Intermittent Radio Shut Off, Instrument Cluster Gauges Inoperative, Blind Spot Indicator Flashing, Multiple Communication Codes Set	Inspect and re-route harness to eliminate possible chafe condition	Replace Side Blind Zone Module	PI1202
2007-2014	Yukon, Yukon XL Denali, Yukon XL, Tahoe, Suburban, Sierra, Silverado, Avalanche, Escalade EXT, Escalade ESV, Escalade — Dust Intruding into Cabin Interior	Offer owners a solution for operation in dusty areas	Perform this modification without owner's knowledge and approval	PI1216
2007-2010	Yukon XL Denali, Yukon XL, Yukon Denali, Yukon, Tahoe, Suburban, Avalanche, Escalade EXT, Escalade ESV, Escalade — MIL Illuminated, DTCs P0442, P0446, P0455 or P0449 Set - Fuel Tank Hard to Fill - Moisture, Water, Corrosion at EVAP CVS Valve	Update using the parts listed in the bulletin	Try to repair the existing system	09-06-04-028D

Field Product Reminder – Truck Issues – Fix it Right the First Time (cont'd)

Model Year(s)	Vehicle Line(s) / Condition	Do This	Don't Do This	Reference Information/Bulletin
1999-2006	Yukon XL Denali, Yukon XL, Yukon Denali, Yukon, Tahoe, Silverado, Suburban, Escalade EXT, Escalade ESV, Escalade, Avalanche — Pre-Formed and Pre-Flared Hydraulic Brake Pipe Kits Now Available for Service	When brake line set replacement is necessary, repair using these more economical kits	It is no longer necessary to create brake line assemblies using bulk tubing	13-05-22-001A

